

Right Solutions for
Remarkable People



The Multiple Sclerosis Society of
South Australia & Northern Territory

Annual Report 2008–09



‘With Multiple Solutions we are able not disabled and can achieve whatever we set out to do.’

Robert



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Our Vision

Seeking the cure.

Providing the care.

Our Mission

The Multiple Sclerosis Society of SA & NT Inc helps to minimise the impact of multiple sclerosis on individuals, their families, carers and the community, whilst supporting research into improved treatments and ultimately finding a cure.

Our Values

- Compassion & Empathy
- Diversity & Inclusion
- Honesty & Integrity
- Customer Focus
- Collaboration
- Commitment
- Excellence

What is MS?

Multiple Sclerosis (MS) is a long term disease that over time causes disability. The disease involves the gradual destruction of the central nervous system (brain and spinal cord) by the body's own immune system. What causes the immune system to destroy the central nervous system is unknown. MS is considered the most common neurological condition affecting young Australian adults.

White blood cells (part of the immune system response) move from the bloodstream into the fluid that circulates and nourishes the brain and spinal cord. These cells actively attack and damage the protective covering over the nerves (Myelin), resulting in the development of scar tissue/ sclerotic patches (or plaques). As the nerves become more scarred, electrical impulses are no longer able to travel along them causing a loss of muscle control and function. The brain can also be affected, resulting in memory loss, behavioural changes and other cognitive symptoms.

MS is progressive, unpredictable and often varies in its severity from one person to another. There is no cure for MS, but current treatments do alter the course of the disease by reducing the frequency and severity of relapses.

Board of Directors

Tony Abbott



*(Honorary President)
LLB (Adel) BCL (Oxf),
Lawyer, Chairman
of partners of Piper
Alderman since 1999,*

former President of Law Society of SA, former President of Law Council of Australia, Board member Multiple Sclerosis Australia, Board member of The Society for 27 years, Honorary President since 2005.

Alan Scott



*(Honorary
Vice President)
(Appointed Treasurer
28 January 2009)
Board member*

since 1999, principal of BRI Ferrier, a national affiliation of specialist insolvency practices and member of the South Australian committee of Insolvency Practitioners Association of Australia.

Graeme Warnock

A Board member since 2006. Graeme has worked in senior managerial positions in the wine, food and airport industries over many years. For the last 15 years he has worked in similar roles in the not-for-profit sector, and is currently a self-employed consultant and advisor to a number of not-for-profit organisations. He brings a wealth of business experience to the Board, holds a degree in Accounting and is involved in several community organisations.

Mark Taplin



A Board member since 2006, Mark lives and works in Victor Harbor, and has had MS for

about 10 years. His three boys all have a disability, and he is extremely passionate about the plight of people living with a disability in SA. Mark has also been an MS advocate at a national level.

Dr Marcia Hewitt



Marcia was appointed to the Board in 2007 and is the Communications and Partnerships

Manager for Zero Waste SA. She has established a successful career managing communications and community relations for landmark projects. Marcia's objective is to ensure the MS Society creates a strong profile which will support its fundraising efforts and to support the MS Society's dedication to providing quality member services.

Josie Huppatz



Josie's background is in education. She has been involved in teaching and administration and

consultancy for over 30 years, in country and city schools. In more recent years she has also been involved in organisations providing aged care, residential accommodation for people with intellectual disability and residential care for people who are homeless. Her present work is as school chaplain, mentor to school staff in leadership positions and as a counsellor in private practice. She has been on the Board for two years.

Kym Dellow

Kym is a Director/owner of an advertising agency specialising in retail and branding. Prior to this Kym, has had an extensive background in TV, press and radio. Kym joined the Board in October 2008 and has made a significant impact on the awareness of MS through his links with media.

Jim Manning



Jim has been a Board member since 2007.

Rosie Crowe

(Resigned 24 September 2008)

Malcolm Robinson

(Resigned 29 October 2008)

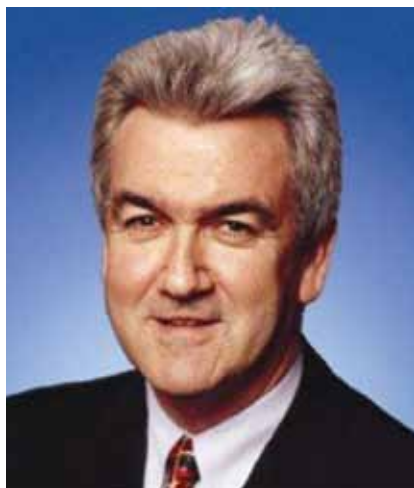
Jodie Morrish

(Resigned 29 October 2008)

Greg Hayes

(Resigned 28 January 2009)

President's Report



During the year we completed our 45th year of service to people with MS and allied neurological diseases. This year, as in many years, we have done this under external and internal conditions of great difficulty.

The global financial crisis had a severe impact on two of our principal fundraising areas, Lotteries and Direct Mail. Other fundraising efforts were singularly unsuccessful.

In some respects, it was a reasonable result to only record a consolidated loss of \$180,594. At times it looked as though the result would be much worse. Unfortunately, some services to clients had to be restricted in order to achieve that result. The results were also boosted by some better than expected bequests, and if it were not for this, and the continued good performance of our Multiple Solutions division, the picture would have been much grimmer.

However, I am proud to record that our clients continued at all times to receive very good quality service, and that we have gradually restored levels of service. The Board is grateful for our clients' support and understanding of the conditions facing the Society.

One of the economies we regrettably had to make during the year was not to renew the employment of our CEO Meg Lees on expiry of her term.

Our financial position simply did not allow it. I take this opportunity to record the Board's gratitude for the dedication and passion that Meg brought to leading the organisation and helping people with MS, and our admiration for her courage under great adversity during her illness.

Other restructuring effected by the Board towards the end of the year was the installation of James Bardsley, General Manager of the Society's Multiple Solutions Division, as interim General Manager of the Society in addition to his current duties. Also, the Manager, Marketing and Fundraising left the Society, and the Board has authorised the Society's Klemzig property to be put on the market, with the Society staff and facilities planned to move to decentralised rental facilities in the event of a sale.

James and his team have since worked closely with the Board in rationalising expenditure and developing a new strategic and business plan for the Society and for Multiple Solutions.

One aspect of the plans will be that we will have to work more closely with organisations with similar objectives and constituencies. In fact, government is increasingly requiring this.

We continue to work closely with our sister Societies in other States, who have been very helpful. Moreover, they have provided tangible assistance in the form of a temporary \$50,000 grant last year, for which we are most grateful.

During the year Dr Hewitt had leave of absence from the Board for some of the time, and Jody Morrish and Malcolm Robinson did not continue as directors – Greg Hayes, our Treasurer, resigned for very understandable personal reasons. On behalf of the Board I wish to thank Greg for his careful and assiduous stewardship of the Society's finances as Treasurer. We will miss him. Rosie Crowe also resigned as a director after several years of committed service, and we will miss her too.

Finally, I would like to record formally my appreciation of the hard work and contributions of the Society's many supporters, donors, sponsors, staff and volunteers, and in particular the great efforts of my fellow Board members and the senior staff with whom we deal. We are all committed to improving the fortunes of the Society and the lives of people with MS and their families, and we remain confident that we can.

Tony Abbott

Honorary President

General Manager's Report



The 2008–09 financial year was an extremely difficult year for the Multiple Sclerosis Society of SA & NT. The financial pressures of the global financial crisis had far reaching effects across all areas including businesses, charities and individuals and the Society was not immune with our fundraising activities being significantly impacted.

I was formally appointed to the role of General Manager on 15 June 2009.

Financially we were looking down the barrel of a significant loss and there had been moves to reduce services due to these financial pressures.

Thanks to the efforts of all the staff, our lottery ticket buyers, supporters and our donors, the financial situation improved towards the end of the 2008–09 year, resulting in a more manageable deficit of \$180,594.

We are continuing to review operations and are looking at some further organisational changes to ensure the Society's longer term stability and future growth. One of the major service delivery changes that we began in June was the decentralisation of the Society's services.

Feedback from a significant number of clients indicated that due to our services being centrally based at our head office at Klemzig, they have been unable to access the services that they need. While every effort by client services staff to travel to client's homes, or see them in community settings, has met with some level of success, the ability to support people with MS in the communities that they live in is not achievable through a centralised service.

To overcome this, the Board and senior management agreed on a proposal to sell our central service centre and head office, based at Klemzig, and relocate to bases throughout the metropolitan area.

The sale of Klemzig property will also provide a major boost to the Society's cash reserves and will ensure some short term financial stability. This will also allow for the decentralisation of services and begin to meet the needs of more people living with MS.

We have already established an office and therapy area in Elizabeth South and we plan to have new sites open in Woodville and Greenacres early in 2010.

This will allow us to extend our services, including Employment, Nursing, Physiotherapy, Occupational Therapy and Social Work. It will also enable us to commence working with local community groups, other charities, local governments and other service organisations to further extend the level and type of services that we offer to people with MS, their carers and their families.

I would like to take this opportunity to thank all of the hard working and dedicated staff and volunteers for their efforts in turning the Society's fortunes around.

I would also like to thank clients, members and supporters of the MS Society for their continued support and patience through these difficult times.

I am looking forward to the challenges of the coming year and believe that the Society's change of focus and direction will ensure our ability to grow services and invest in a cure for MS, which is our mandate to people living with MS, their carers and families.

James Bardsley
General Manager

Our Services

The MS Society is a service driven organisation that has a 45 year history in the provision of services to people with MS and their families.

The original mandate for the Society was to provide support where it was needed most. This mandate has not really changed over the years. The Society is still focused on meeting unmet need and ensuring our services are not a duplication of what already exists. 2008–09 has been a year of reflection and strategic thinking. New services have been created, existing ones modified and new thinking implemented. The world economic crisis has of course impacted upon the Society and has added pressure to our current services, but above all else, service provision is still the core of our being, the reason why we exist.

The MS Society has provided physical activity programs for many years. Our exercise groups are found in the metropolitan area and have undergone some change. The Society is now using personal trainers to conduct some of its exercise programs. This is working extremely well and provides a different focus for the groups.

Pam's Journey

MS came into my life around 13 years ago, but when I look back I realise that I have probably had it for most of my life. There were those funny things that used to happen, that I just put down to being me. I would occasionally drop tea bags, trip over things and sometimes feel just so tired. That's just me, I would think. Over the years I have always kept myself busy. I don't like to just sit around at home, I love being active. At one point in my life I had three jobs at once! Not anymore though.

In 1996 I went overseas and had a wonderful holiday. When I returned, things just weren't right. Before I knew it, I was in hospital and the doctors told me I had had a stroke. I lost the ability to write legibly, and being a library assistant I relied heavily on my hand writing skills. It took me a year to regain the proper use of my hand. Looking back, my MS journey had begun.

Not surprisingly I was later diagnosed with MS. In one way it made total sense, but I now had to think about the future.

MS does have an impact upon my life, but I was always taught to be thankful for what I had. I don't work in paid employment anymore, but I do volunteer my time at the MS Society and other places.



'I don't work in paid employment anymore, but I do volunteer my time at the MS Society and other places. The staff at the Society are wonderful. They have helped me in so many ways, and I am very grateful.'

Pam

The staff at the Society are wonderful. They have helped me in so many ways, and I am very grateful. I attend Yoga each week and the circuit classes.

Exercise is really important for me. I know it has a positive impact upon my MS and it does make me feel better. I appreciate knowing that the Society employs a variety of health professionals who provide sound information and support as I manage my MS. I feel very much a part of the MS Society family and give back where I can.

Christine's Story

I have used the services at the Society for many years. Hydrotherapy was my favourite, but I can't do it anymore. Not because I don't want to, but because the equipment I now need isn't available at the Society. I think it's amazing what a not-for-profit organisation does, but I also know that being a not-for-profit holds limitations in regard to finance.

My MS has progressed gradually over the past few years and I am keen to maintain my health and strength. I currently use the Vibrogym at the Society and am really enjoying the new circuit classes.



'I think it's amazing what a not-for-profit organisation does, but I also know that being a not-for-profit holds limitations in regard to finance.'

Christine

Demand for services remains strong, with few other options available in the community.

The MS Society is keen to ensure all our programs are accessible to all people with MS, which supports our strategy to utilise other community facilities and to be located closer to where people with MS live.

Inclusive Recreation Inclusive Sport

In 2008–09 the MS Society received a grant from SA Government Department of Recreation and Sport, under the Inclusive Recreation Inclusive Sport program (IRIS). The IRIS grant was designed to establish a chair based exercise program that accommodated/confronted many of the difficulties that people with MS and other neurological conditions face while trying to perform exercise.

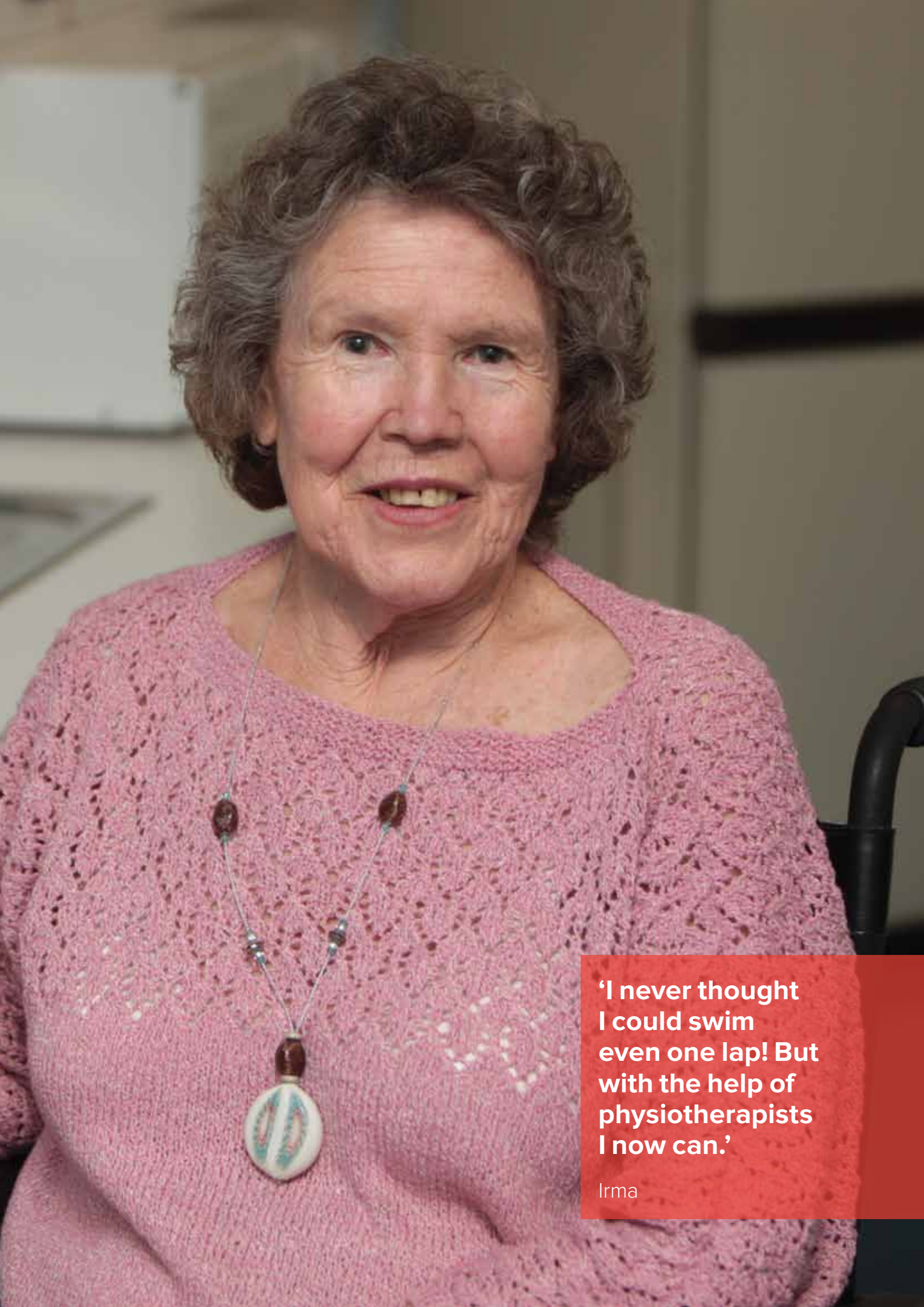
The grant was developed as a pilot project evaluating an exercise program focused on participation, head and trunk control, core strength, upper body strength and flexibility, fine motor coordination and general fitness/aerobic capacity. Focusing on these elements are of major importance for people with MS to prevent secondary musculoskeletal complications, to assist in creating and maintaining independence, and to maintain maximum muscle function for as long as is possible.

Also of major importance is the benefit to the person with MS and their carer(s) in relating to and socialising with other people in a similar situation, let alone the well recognised benefits of exercise on the cardiovascular system and general well being.

The Society conducted 40 weeks of exercise as part of the grant and developed resource materials for use by the participants outside of the exercise program. The IRIS grant has been a huge success in:

- introducing exercise to a group that has not participated in the past
- improving quality of life (self reported)
- improving aerobic fitness and endurance
- creating outcomes not planned for – e.g. return of physical function

The Society has been notified that it has been successful in obtaining another 12 months of funding under the IRIS grant. This will enable us to take the exercise program to other metropolitan sites.



**'I never thought
I could swim
even one lap! But
with the help of
physiotherapists
I now can.'**

Irma



Emergency Care Packages

Provision of care packages for emergency/crisis intervention

MS is an unpredictable disease. The severity of relapses varies between people with MS and in the person with MS. The MS Society was successful in receiving funding from Newman's Own Foundation to develop and provide emergency care packages in counselling, rehabilitation, personal care, household support, meal provision, personal care and equipment. In total 65 care packages were provided, at a total cost of \$49,708.31.

The Emergency Care Packages were extremely successful for the MS Society and most importantly, people with MS.

The concept and ability of being able to provide immediate assistance has highlighted another area of unmet need.

MS Liaison

The MS Liaison Nurse project commenced in January 2009. The ultimate goal of the project was to create a seamless pathway between the acute care sector and the community, and to strengthen communication links between medical practitioners, immunotherapy nurses, allied health, and most importantly, the person with MS and their family. The project was created from documented evidence by people with MS in regard to the lack of specialist MS knowledge by acute care professionals, and the need for a well supported discharge plan. This was supported by Preen (MJA 2007):

'The care of patients at the time of hospital discharge and on returning home is often neglected, and has implications for those needing multidisciplinary care. Research has shown that discharge planning can produce better health outcomes, facilitate the patient's and the general practitioner's involvement with discharge care, and improve communication between hospital and general practice services.'

The MS Hospital Liaison position has been successful in addressing some of the issues surrounding hospitalisation and the Society is keen to promote and grow the role further in 2009–10.

Mobile Rehabilitation Unit

The Society has funded a mobile rehabilitation program for the past 12 months and is seeing some great results, like the story from Kerry. Rehabilitation programs for people with MS in South Australia are uncommon but needed. The Society has had some excellent outcomes to date and is keen to continue with the Program in 2010. A grant has been received from Perpetual Trustee Company Ltd to assist in the delivery of the program in 2009–10.

In 2008–09:

There were **746** visits to Hydrotherapy;

227 clients benefited from our Theravitals services;

Our Vibrogym was visited **375** times;

Our circuit classes helped **75** clients; and

There were more than **1000** visits to our combined exercise facilities.

Kerry's Therapy Experience

One of the best things I have done in recent years is to attend the MS Society's Rehabilitation group. Though I was tentative at the start, the friendly therapy staff soon enabled me to relax and concentrate on learning how to improve my physical abilities. Over time I had given up on believing that I could improve physically, but this group provided me with the opportunity to realise that if I was prepared to commit to some work I would get stronger and more able. My motto now is 'The body is plastic', a pearl of wisdom I picked up from one of the therapy staff.

Two of my most exciting achievements relate to my increased capacity to balance and the use of my right hand which had become weak and floppy. When I first went to the group I could not stand nor balance without holding onto something. At the end of the group I could independently stand and balance for two minutes. Now I routinely pull up and fasten my jeans without holding on to anything. My right hand had lost its tone and strength. However, the exercises I learned as part of the group have increased the power and tone in this hand. Now I am able to automatically use my right hand for functions that had been lost to me.

Best of all, the exercises are the type that I have been able to incorporate into my daily life. For example, I do my knee bends before I sit down at my desk for the day, throw ball with my husband after work, always take the washing off the clothesline to practice fine motor skills, and practice my new style of walking with my walker throughout the day.

'The fun and energy promoted by the therapy staff in group sessions enabled me to really embrace the exercises. Group members supported and encouraged each other. It was great sharing our experiences of living with MS and knowing we were doing something positive for our lives.'

Kerry

The fun and energy promoted by the therapy staff in group sessions enabled me to really embrace the exercises. Group members supported and encouraged each other. It was great sharing our experiences of living with MS and knowing we were doing something positive for our lives. I attribute a large component of my success to the enthusiasm, knowledge and skills of the therapy staff. They were fabulous and I thank them most sincerely for teaching me new ways to work with my body! I now feel I have the tools to work at minimising the consequences of MS.

'I have been a member for over 9 years. The benefit I get from these services enables me to stay in part time work.'

Kym



Occupational Therapy Services

2008–09 was a busy and eventful year for Occupational Therapy, with change, challenges and new staff. Our work with the University of SA has continued, with several student placements happening throughout the year. Not only do students benefit from having a community and disability placement, but the Society also benefits from the projects they undertake. This year, projects have covered topics such as pregnancy and parenthood, rehabilitation requirements for people with MS, managing stress, and a resource guide around equipment. Our courses in fatigue management have continued, as well as our involvement in a new southern exercise group.

At the core of all of our programs however are the clients. The Occupational Therapy Department completed over 450 assessments, mainly around home modifications and equipment. Adapting the home and providing simple lifestyle aids can make a huge difference in maintaining independence and improving quality of life.

Another new initiative has been the development of a case review panel termed 'C Squared'. C Squared is a multidisciplinary partnership of health professionals who discuss and implement strategies for clients with complex needs.



'Our entire focus is to assist people with MS to maintain their independence and to continue to lead their lives to the fullest.'

Libby

Libby has been an occupational therapist with the Society for over 20 years. Her contribution to people with MS has been significant.

Nursing Services

For most of our new clients, the nurses are often the first introduction to the MS Society. The nursing team continues to provide support, information, resources and advice to many clients, families, friends and carers. We try to help people through the difficult days of a new diagnosis and it is heartening when we know we have made a difference to someone.

We have developed the MS Hospital Liaison Nurse role this year and continued our much needed and well utilised counselling services. The nursing team also has been actively involved on rural visits

with trips to the Upper North, South East, Broken Hill and Darwin during the year. We are always welcomed by our country clients who appreciate the information and assessments provided.

The Immunotherapy program currently has just over 750 people on injectable therapies. We continue to make regular contact with clients on immunotherapy and provide education sessions on managing the disease. On the medication front, Tysabri was approved by the PBS in July and is now the fifth therapy available for people with Relapsing Remitting MS. On the horizon there are many new drugs currently in the latter phases of trial and providing hope and encouragement for the future.

The Society was fortunate to host the annual MS Nurses Australasia Conference at Glenelg in November, providing an excellent opportunity for immunotherapy nurses across Australia to hear the latest on MS.



Pam



‘Completing the scholarship has given me a different perspective on life. I am far more aware healthwise and feel more secure about the future, knowing I will be employed in the new year in an area that I love.’

Hanna



In Focus: Hanna Wilson

Hanna has been with Multiple Solutions for 18 months utilising our services to help her gain employment and also accessing the MS Society for hydrotherapy once a week. Hanna was unsure as to what career path to take after trying various industries and was frustrated by her current options.

After lots of investigation and a little thinking outside the square, Hanna decided that she would like to work in the fitness industry where she could support other people with disabilities. Multiple Solutions contacted the Australian Institute of Fitness to see what was available. They suggested Hanna apply for a scholarship which is exactly what she did and the fantastic result was a 16 week personal trainer scholarship valued at \$7000.

Multiple Solutions assisted and supported Hanna throughout the course and through hard work and determination she graduated last week and is now qualified to work as a personal trainer in the fitness industry.

We are extremely proud of Hanna's success and look forward to supporting her throughout her employment journey which will commence shortly with her local gym.

Multiple Solutions

Multiple Solutions continued to have a positive impact on the lives of clients and to provide funds to the MS Society to provide services to people with MS.

In 2008–09 the Multiple Solutions team began rebranding the organisation to assist in the further development of its services to clients, employers, other service providers and the general community. In doing so we developed our new vision:

Right solutions for remarkable people

This vision articulates what Multiple Solutions aims to achieve in providing the right solutions to meet our client needs, by being innovative and providing solutions that are tailored to each client's unique situation and needs. We believe that by achieving this aim we will enhance the lives of the remarkable people that we serve.

The rebranding of Multiple Solutions has opened up some new and exciting doors for our clients. It is pleasing to note that we are having even more success in 2009–10 because of this greater awareness.

Some of the services that we are now providing to clients include:

- individual skills assessment and career planning
- job preparation and training
- job search and placement
- workplace support
- disability awareness and disclosure
- work experience
- employer incentives
- Job in Jeopardy
- workplace equipment and modifications
- worksite assessments
- on the job support
- wage subsidies
- Supported Wage System (SWS)
- new apprenticeships and traineeships
- professional development

In 2008–09:

176 clients registered for Multiple Solutions assistance;

Multiple Solutions assisted **107** clients to receive equipment and workplace modifications to enable them to seek and/or continue in employment; and

Multiple Solutions assisted **94** clients to find and sustain new employment.

Dianne's Story

Dianne came to Multiple Solutions looking for support to find employment. She is now employed as a support worker helping other clients to maintain their employment.



'I cannot speak highly enough of the support and commitment shown by staff in alleviating my fears and helping me to feel like I could become a worthy member of my community and of a work place. I would recommend Multiple Solutions to anyone with a disability in their search to gain employment and in their quest to recover their self-esteem and self-worth.'

Dianne

In 2009–10 we are aiming to expand our services.

The image opposite outlines the new suite of services we will be offering. While some of these are under development, we hope to be able to commence providing these services during the 2009–10 financial year.

Our new service streams will include:

Health Solutions

- **Job in Jeopardy**
Workplace support for employees with an illness or disability and assistance managing the changes that may occur.
- **Job Capacity Assessment (JCA)**
The JCA program provides comprehensive work capacity assessment, combining referral to employment and related support services with assessment of work capacity for income support purposes.
- **Job Capacity Account (JCAC)**
Short term assistance to clients who have been referred for employment support to Job Services Australia. Services provided address the individual's needs and include physical, psychosocial and social aspects.



right solutions for remarkable people

- **OT re-vocational assessment**
This is an assessment of a client's level of function (physical and cognitive), as a basis for setting an employment support plan. The assessment provides options and/or recommendations aimed at reducing the barriers to employment success and determining employment skills, personal needs, vocational suitability and support requirements.
- **OT-job analysis**
This assessment is an analysis of the critical demands of a task to ascertain if they are within the worker's capabilities. The OT-job analysis is designed to isolate specific difficulties with job performance, to recommend possible solutions and to determine the most effective way of performing specified duties. It aims to provide recommendations regarding possible strategies to make the work environment and work task simpler given the nature of the disability.
- **Worksite assessment and worksite ergonomic assessment**
Worksite assessment is available to support people in their work or prepare for a job trial or job placement. It aims to provide recommendations regarding modifications to elements of the job to enable the worker to perform the task and to establish work practice guidelines to ensure that the appropriate body mechanics are utilised by the worker.
- **Functional Capacity Assessment (FCE)**
This assessment evaluates a client's physical capabilities through a series of standardised tests focused on selected work tolerances. The FCE is particularly useful for people wishing to pursue physical work so their work capacity can be defined prior to job seeking. The evaluation provides information on a person's expected functioning capacity over a full day of work and aims to assess a person's ability to sustain a given work effort ie. lifting, pushing, pulling body range of motion etc.

Training Solutions

One person in three will face ignorance, prejudice and stigma because of mental health problems. There are many misconceptions about mental illness. A number of people who manage and work alongside people with mental health issues simply have no tools to help them identify and understand the illness.

Our Training Solutions 'mental health awareness' training is aimed at people in the workforce who come into contact with people with mental illness, either as a co-worker or as a service provider. We provide short course training that arms trainees with the appropriate information and skills to help them develop an inclusive, supportive culture when working with people with a mental illness. It also helps them to identify the 'flags' of mental illness and gives them supportive solutions for how best to deal with certain scenarios.

Our Training Solutions use a unique five tiered model enabling the user to choose the most appropriate level of training, tailored to suit their environment and needs.

Our training is accredited and has been developed in conjunction with a professional, multi faceted team who know their stuff.



'Multiple Solutions has helped me to remain independent. They are always there when I need them.'

Talia

Current users of our training include Job Services Australia members (formerly known as the Job Network).

Community Solutions

Providing an extension to our valuable services Community Solutions aims to assist people with disabilities to remain an integral part of the communities in which they live.

The team at Multiple Solutions have pulled together through an extensive change process and have done a fantastic job in continuing to meet the needs of our clients, as the quotes and stories from some of our clients included in this report attest to.



**'Multiple
Solutions gave
me a new start,
new career,
new beginning.'**

Duncan

Volunteering

Plans to further develop the new look Volunteer Worker Program launched last year largely had to be put on hold in 2009 due to organisational changes, workloads and competing priorities. While the volunteer program did not develop as much as we planned our faithful volunteers continued to provide great support to the staff team. Amongst the tasks performed by volunteers were:

- supporting the MS Readathon program in South Australia and the Northern Territory
- helping at various fundraising ventures such as MegaSwim, Quiz Nights, Theatre Nights, Car Park Capers and Batting for MS
- delivering equipment to clients
- reconditioning equipment
- assisting with reception
- assisting with clerical work in lotteries, client services and fundraising
- launch of a pilot Peer Support Group

Then there is the support to the MS Society given by Board members who are all volunteers as are the members of the People with MS Committee.

We record our heartfelt thanks to all those who volunteered their services in 2008–09 which enabled the Society to achieve much more than we would otherwise have been able.

It is our intention to further develop the Volunteer Worker Program in 2010.



Graeme and Anne both volunteer for the MS Society. Graeme was diagnosed with MS 13 years ago, and commenced volunteering with the Society 12 years ago. 'I started as a Readathon Volunteer, became a Board member, joined the People with MS Committee and ended up helping at just about every event the MS Society held!' Through Graeme's involvement his wife Anne has also joined as a volunteer. 'I really enjoy my work with the MS Society, but I couldn't do it without the support of my wife!'



Chris Webster's Story

First diagnosed with MS in 2001, Chris Webster continued working full time until forced to retire earlier this year.

Subsequently Chris was being assessed at the MS Society for a four-wheeled walker to increase his mobility. However, the brake on the walker used in the assessment was not functional so Chris simply adjusted the brake there and then.

The MS Society received a donation of 30 used walkers, so Chris was asked to re-condition them.

For the past few months Chris has been working hard to get the walkers ready to add to the pool of loan equipment at the MS Society.

Chris knows first hand how beneficial it is to have the appropriate mobility aid. For him a four-wheeled walker provides excellent mobility support enabling him to function well in daily life. Consequently he has applied himself to the task with passion, utilising his skills for the benefit of others. Twice a week Chris is busy sourcing bearings and brake cables, replacing hand grips and back rests and generally tidying up the units.

While the Society and its clients benefit from his hard work Chris also benefits from a sense of achievement at helping others with MS. This project has practical benefits all round.

Here is a project that has been an excellent match of a specific need with a volunteer's skill set, interest and availability, a great example of volunteering producing successful outcomes for all parties.

Fundraising



The fundraising team has had an extremely challenging year in 2008–09 and despite a significant level of effort across a number of different fundraising areas, could not overcome the Global Financial Crisis that has affected us all.

While it was tough going in 2008–09 the department continued to raise a significant level of funds that go towards funding approximately 50% of the services that the organisation provides.

The extensive work carried out by the fundraising team also increases the awareness of MS in the community, which further assists the organisation to achieve its mission.

A full review of fundraising activities will continue with an aim of redefining and providing more funds so that we can increase the level of services that the MS Society provides to people living with MS.

In 2008–09 our Lotteries Department:

Phoned **744,030** potential Lotteries' ticket buyers;

Sold **41,157** tickets in the Society's \$50 Lotteries;

Awarded **\$548,492** in prizes to lucky \$50 ticket buyers;

Sold **278,240** tickets in the Society's \$2.50 Lotteries; and

Awarded **\$151,137** in prizes to lucky \$2.50 ticket buyers.

MS 24 hr Mega Swim 2009

2009 was the fourth annual MS 24 hr Mega Swim. This event is growing, with 14 teams comprising 271 swimmers participating this year. The teams from AUSSI Masters Swimming Clubs, corporate organisations and fitness groups swam in relays for 24 hours and raised an amazing \$41,000. The goal of the 24 hr Mega Swim is to raise money for Go for Gold Scholarships and to fund healthy lifestyle services/ packages for clients.

In 2008–09, \$15,000 was allocated specifically to the scholarship program and \$19,000 was allocated to services. People with MS who want to ‘pursue a dream’ were invited to apply for a Go for Gold Scholarship up to the value of \$2000. Some stories from our scholarship winners can be seen below but a memorable quote from Kristine, one of the very grateful winners, was ‘I feel so happy in my heart and I can’t wipe the smile off my face, Thank you, thank you, thank you!!’.



Saturday 13–Sunday 14 February 2010, Unley Swimming Centre



www.megaswim.com

MS
SOUTH AUSTRALIA
NORTHERN TERRITORY



'I participated in a mega swim in Victoria and liked the idea of helping to run one in Adelaide. As a club, Atlantis is keen to use our combined talents of running swimming events to benefit not just fellow swimmers but others in the community. We see the success of the mega swim as a great achievement, something we can take pride in.'

Ruth Ziegeler

This year's event was once again held at the Unley Swimming Centre with the Unley City Council donating both the pool and the staff for the event. It was also again strongly supported by the Atlantis Masters Swimming Club and in particular Ruth Ziegeler who has taken the major responsibility for organising this event from its inception. The commitment, energy and time put in by the club, and especially Ruth, is priceless.

This year saw a new innovation for the event with participants not wishing to swim able to cycle on exercise bikes donated by EFM.

One highlight of the 24 hr Mega Swim was the participation of over 60 MS Society clients, staff, family and friends in TEAM MS. Even though this team is not eligible for any prizes the achievement of clients, some with significant disabilities, was truly inspirational.

Plans are already well underway for next year's 24 hr Mega Swim to again be held at Unley Pool from 12 noon on 13 February to 12 noon 14 February 2010.

Go for Gold Scholarship Winners



John Helbig

Winner of Go for Gold Scholarship for The Arts

John is an artist whose special area of expertise is pyrography (wood burning). With his Scholarship John was able to purchase equipment to enable him to put a professional finish to his work in lieu of using hand tools and to update his antiquated burner. This made things much easier and safer for him, and using the new tools eliminated the 'fatigue factor' so he can now complete projects faster than previously. John says this brings satisfaction so much sooner, and he really does appreciate the assistance given to him by the award of a Go for Gold Scholarship.



Samantha Loechel

Winner of Go for Gold Scholarship for Home Improvement

Sam was granted a Scholarship to have hand controls fitted to her car. Sam lives in the south east and needs to drive 12 kilometres to access shops and to collect the mail etc. Winning the Scholarship has enabled her to retain her independence and also to transport her young daughter to playgroup. It also motivated her to be proactive in raising money for MS and people with MS, and she has now formed a support group in her region and has arranged for a special MS exercise group to be set up at her local gym.

Sam said 'I really appreciate the work and kindness of the MS Society in giving me the Scholarship. Families incur many expenses due to this horrible disease which impacts greatly on our lives and happiness, so when you are helped like this it lifts your spirits no end. I would particularly like to thank Lee O'Connell for pushing me to enter. It makes me believe that there is still good in the world'.



Mark Priede

Winner of Go for Gold Scholarship for Home Improvement

Mark's Go for Gold Scholarship enabled him to purchase a custom-made electric recliner, which assists him to stand up and is very much more comfortable to sit in for extended periods, as he now has very limited mobility. Mark said that winning his Scholarship makes him feel that there are people out there who really care, and it gives him hope for mankind.



Sheryl Patman

Winner of Go for Gold Scholarship for Home Improvement

With her Go for Gold Scholarship Sheryl was able to purchase a motorised 'Gopher'. Sheryl says this has made her life so much easier, and she now has the independence to enable her to shop and visit her grandchildren on her own. It also means that she does not have to rely on others all the time when she wants to go somewhere.

MS Readathon 2009

The MS Readathon celebrated its official 30th anniversary this year and introduced: 'Read for 30 days... Celebrate 30 years'.

All schools in SA & NT were contacted in February/March by our national office and asked if they would like to participate in this year's program. A combination of volunteers and paid community representatives visited 183 schools throughout NT & SA during March. A further 376 schools received Reader Leader Packs for their libraries.

All public libraries were also contacted and each received a Reader Leader pack to help them promote the program.

We would like to congratulate and thank all 3,695 children in SA & NT who were busy reading for 30 days throughout June, July and August. This year 80% of all registrations nationally took place online. Sponsorship is now being returned and children are being sent their reading rewards and thank you certificates.

This year our mascot 'Bosko' has 'come to life'! He has been out and about at many events promoting the program, including lots of our wonderfully supportive schools.

We have also had a very good response from the media. Print media has once again been especially successful in regional areas.



This year we teamed up with Triple M with Bosko attending a number of monthly 'Back to School Friday' events.

The highest fundraiser in SA was 11 year old Mitchell Smith. Mitchell raised \$3,228.90. He decided to participate in this year's MS Readathon as his mum was diagnosed with MS last year and he felt it was a way that he could help her. He is hoping that the funds he has raised will help with research to find a cure.



Mitchell and Bosko

This year we also encouraged adults to help celebrate 30 years of reading. 35 adults took up the challenge from all regions throughout SA & NT. One such reader was Jeneane Harvie from Gladstone who was diagnosed with MS in July 2008. Jeneane saw the MS Readathon advertised at her children's school and decided to register herself. She felt it was a great way to raise funds and support the MS Society and asked all her friends and family to support her. Jeneane raised \$629.



Summary Financial Report

The summary financial report provided here is an extract of, and has been derived from, the MS Society of South Australia & Northern Territory Inc's full financial report for the 2008–09 financial year.

The summary financial report does not, and cannot be expected to, provide as full an understanding of the financial performance and financial position of the MS Society as the full financial report.

Further financial information can be obtained from the full financial report which is available, free of charge, on request to the MS Society.

Directors' Report

The Directors submit their report and the financial statements of the consolidated entity of The Multiple Sclerosis Society of South Australia and Northern Territory Inc and the MS Society of SA & NT Foundation (MS Society) for the year ended 30 June 2009.

Directors

The names of each person who has been a director during the year and to the date of this report are:

Mr A N Abbott
(Honorary President)

Mr A G Scott
(Honorary Vice President)
(Appointed Treasurer
28th January 2009)

Mr G Warnock

Mr M Taplin

Dr M Hewitt

Sr J Huppertz

Mr J Manning

Mr K Dellow
(Appointed 29 October 2008)

Ms R L Crowe
(Resigned 24 September 2008)

Mr M Robinson
(Resigned 29 October 2008)

Ms J Morrish
(Resigned 29 October 2008)

Mr G A Hayes
(Resigned 28 January 2009)

Directors' Benefits

No Director has received or become entitled to receive, during or since the financial year, a benefit as a result of a contract made by the MS Society with a Director, a firm of which a Director is a member or an entity in which a Director has a substantial financial interest.

Principal Activities

The principal activities of the MS Society are the provision of member services and the allocation of funds for research into the cause and subsequent cure for multiple sclerosis.

In June 2003 the MS Society established a charitable trust named the MS Society of SA and NT Foundation. The Society exercises control over the Foundation as a result of the existing management and operational arrangements between the Society and the Foundation. The sources of revenue are bequests and capital fundraising for the purpose of expanding specific Society activities.

There were no significant changes in the nature of the activities of the MS Society during the year.

Operating Results

The consolidated operating loss for the financial year as a result of the MS Society's activities amounted to \$180,594 (2008 loss \$81,904).

Future Developments

The MS Society has undergone some major operational change with a restructure of operations taking place in June 2009 to counteract the poor 2008–09 financial performance and ensure the Society's ability to continue to service people living with MS. Subsequent to the restructure the Society has had three months of better than budgeted performance (June 2009: budget deficit \$28,065, actual surplus \$140,578, July 2009: budget deficit \$43,627, actual deficit \$52, August 2009: budget deficit \$23,470, actual surplus \$1,081). These unaudited results demonstrate the positive change in financial performance.

Further long term changes to operations including the sale of the MS Society's property based at Klemzig, the decentralisation of services, and the relocation and establishment of offices and services in the northern, western, eastern and southern metropolitan areas have commenced in the months following on from the 30 June 2009.

To achieve the decentralisation the MS Society will enter into leasing arrangements for all new property deemed suitable to achieve its objectives.

Contribution from the MS Society of SA & NT Foundation to the MS Society of SA & NT

During the last quarter of the financial year a grant of \$200,000 was made by the Foundation to the Society. This was done to supplement the Society's cash balances and assist it to meet its short term cash flow obligations while plans were being formulated for an operational restructure to improve the Society's long term financial performance and cash flow as outlined above.

After Balance Date Events

On 15 June 2009 the Board of Directors authorised the sale of the MS Society's property at Klemzig and the decentralisation of services and operations. On 29 July the Board authorised the engagement of Brock Commercial to commence the marketing and subsequent sale of the property at Klemzig. At the time of issuing this report a sale price has not been determined. However based on advice received by the Directors from Brock Commercial Real Estate Agents, it is expected that the sale price will exceed current book value.

Statement by Board of Directors

The Committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Board of Directors the financial report:

1. Presents a true and fair view of the financial position of The Multiple Sclerosis Society of South Australia and Northern Territory as at 30 June 2009 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that The Multiple Sclerosis Society of South Australia and Northern Territory will be able to pay its debts as and when they fall due.

This statement and report is made in accordance with a resolution of the committee and is signed for and on behalf of the Board of Directors by:



A.N. Abbott
Director



A.Scott
Director

Dated at Adelaide this
22nd Day of October 2009

Income Statement for the year ended 30 June 2009

	Note	Consolidated		The Society	
		2009 \$	2008 \$	2009 \$	2008 \$
Revenue	2	5,565,731	5,303,765	5,491,477	5,217,240
Employee Benefits Expense		(3,769,150)	(3,386,525)	(3,767,547)	(3,386,525)
Depreciation and Amortisation Expenses		(94,905)	(165,075)	(94,905)	(165,075)
Fundraising Activity Expenses		(1,148,952)	(1,115,744)	(1,148,952)	(1,115,744)
Client Support Costs		(373,735)	(360,702)	(373,735)	(360,702)
MS Australia Contributions		(70,833)	(101,265)	(33,333)	(51,683)
Operating Lease Expense		(222,854)	(200,859)	(222,854)	(200,859)
Other Expenses		(65,896)	(55,499)	(64,566)	(55,499)
Loss From Operations	3	(180,594)	(81,904)	(214,415)	(118,847)

Statement of Changes in Equity for the year ended 30 June 2009

	Consolidated			The Society		
	Retained Earnings \$	Asset Revaluation Reserve \$	Total \$	Retained Earnings \$	Asset Revaluation Reserve \$	Total \$
Balance at 1 July 2005	1,412,522	76,332	1,488,854	1,170,164	76,332	1,246,496
Loss from Ordinary Activities	(272,681)	0	(272,681)	(351,937)	0	(351,937)
Balance at 30 June 2006	1,139,841	76,332	1,216,173	818,227	76,332	894,559
Loss from Ordinary Activities	(356,153)	0	(356,153)	(369,994)	0	(369,994)
Balance at 30 June 2007	783,688	76,332	860,020	448,233	76,332	524,565
Loss from Ordinary Activities	(81,904)	0	(81,904)	(118,847)	0	(118,847)
Balance at 30 June 2008	701,784	76,332	778,116	329,386	76,332	405,718
Loss from Ordinary Activities	(180,594)	0	(180,594)	(214,415)	0	(214,415)
Revaluation Land and Buildings	0	301,951	301,951		301,951	301,951
Balance at 30 June 2009	521,190	378,283	899,473	114,971	378,283	493,254

Balance Sheet as at 30 June 2009

	Note	Consolidated		The Society	
		2009 \$	2008 \$	2009 \$	2008 \$
Assets					
Current Assets					
Cash and Cash Equivalents	4	695,004	653,144	288,685	282,829
Trade and Other Receivables	5	228,124	342,989	228,224	340,906
Other Current Assets	6	17,399	31,226	17,399	31,226
Total Current Assets		940,527	1,027,359	534,308	654,961
Non-Current Assets					
Financial Assets	7	4,861	5,291	4,861	5,291
Property, Plant and Equipment	8	857,175	634,036	857,175	634,036
Total Non-Current Assets		862,036	639,327	862,036	639,327
Total Assets		1,802,563	1,666,686	1,396,344	1,294,288
Liabilities					
Current Liabilities					
Trade and Other Payables	9	442,877	474,982	442,877	474,982
Short Term Provisions	10	339,876	288,994	339,876	288,994
Total Current Liabilities		782,753	763,976	782,753	763,976
Non-Current Liabilities					
Long Term Provisions	10	120,337	124,594	120,337	124,594
Total Non-Current Liabilities		120,337	124,594	120,337	124,594
Total Liabilities		903,090	888,570	903,090	888,570
Net Assets		899,473	778,116	493,254	405,718
Equity					
Retained Earnings		521,190	701,784	114,971	329,386
Asset Revaluation Reserve	11	378,283	76,332	378,283	76,332
Total Equity		899,473	778,116	493,254	405,718

Cash Flow Statement for the year ended 30 June 2009

	Note	Consolidated		The Society	
		2009 \$	2008 \$	2009 \$	2008 \$
Cash Flows from Operating Activities					
Receipts from Fundraising Activities		2,793,898	2,951,667	2,793,898	2,951,667
Receipts from Employment Services		1,502,863	1,441,521	1,502,863	1,441,521
Operating Grants Receipts		258,223	268,610	258,223	268,610
Other Receipts in the Course of Operations		444,531	147,066	439,470	147,066
Donations/Bequests Received		548,227	490,088	495,003	421,764
Cash Payments in the Course of Operations		(5,579,374)	(5,471,241)	(5,539,522)	(5,416,281)
Interest Received		24,829	34,974	7,258	16,773
Interest Paid		(672)	(304)	(672)	(304)
Net Cash (used in) Operating Activities	15	(7,475)	(137,619)	(43,479)	(169,184)
Cash Flows from Investing Activities					
Payments for Property, Plant and Equipment		(26,702)	(89,002)	(26,702)	(89,002)
Payments for Investments			604		604
Proceeds from Sale of Non-Current Assets		76,037	50,814	76,037	50,814
Net Cash (used in) Provided by Investing Activities		49,335	(37,584)	49,335	(37,584)
Net Increase/(Decrease) in Cash Held		41,860	(175,203)	5,856	(206,768)
Cash at Beginning of Financial Year		653,144	828,347	282,829	489,597
Cash at End of Financial Year	15	695,004	653,144	288,685	282,829

Audit Report



EdwardsMarshall

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**INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF THE MULTIPLE SCLEROSIS SOCIETY
OF SOUTH AUSTRALIA AND NORTHERN TERRITORY
INCORPORATED AND CONTROLLED ENTITIES**

REPORT ON THE FINANCIAL REPORT

We have audited the accompanying financial report of the Multiple Sclerosis Society of South Australia and Northern Territory Incorporated ("the Society"), which comprises the balance sheet as at 30 June 2009, and the income statement, statement of changes in equity and cash flow statement for the year ended on that date, a statement of significant accounting policies and other explanatory notes and the statement by the Board of Directors for the Society and Multiple Sclerosis Society of South Australia and Northern Territory Incorporated ("the Consolidated Entity"). The Consolidated Entity comprises both the Society and the entities that it controlled during that year.

The Responsibility of the Board of Directors for the Financial Report

The Board of Directors of the Society are responsible for the preparation and fair presentation of the financial report in accordance with the Australian Accounting Standards, Australian Accounting Interpretations and the Associations Incorporation Act, 1985. This responsibility includes establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report, ensuring that it is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the board, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional ethical pronouncements.



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**INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF THE MULTIPLE SCLEROSIS SOCIETY
OF SOUTH AUSTRALIA AND NORTHERN TERRITORY
INCORPORATED AND CONTROLLED ENTITIES**

Basis for Qualified Auditor's Opinion

Donations and other fundraising activities are a significant source of revenue for the Multiple Sclerosis Society of South Australia and Northern Territory Incorporated. The Society has determined that it is impracticable to establish and maintain controls over the collection of donations and other fundraising activities prior to their entry into its financial records. Accordingly, as the evidence available to us regarding revenue from this source was limited, our audit procedures with respect to donations and other fundraising activities of the Society had to be restricted to the amounts recorded in the financial records.

We therefore are unable to express an opinion as to whether the donations and other fundraising activities of the Society are complete.

Qualified Auditor's Opinion

In our opinion, except for the effects on the financial report of such adjustments, if any, as might have been required had the limitation on our audit procedures referred to in the qualification paragraph not existed, the financial report presents fairly in accordance with applicable Accounting Standards, the Associations Incorporation Act, 1985 and the Society's constitution, the financial position of the Multiple Sclerosis Society of South Australia and Northern Territory Incorporated as at 30 June 2009 and its financial performance for the year then ended.

Material Uncertainty Regarding Continuation as a Going Concern

Without qualifying our opinion, we draw attention to Note 1(M) in the financial report which indicates that the Consolidated Entity incurred a net loss of \$180,594 during the year ended 30 June 2009. The Consolidated Entity also incurred a net loss in 2008 of \$81,904 and a net loss in 2007 of \$356,153. The Consolidated Entity during the year ended 30 June 2009 reported a net increase in cash held of \$41,860. The Consolidated Entity reported a net decrease in cash held in 2008 of \$175,203 and a net decrease in cash held in 2007 of \$191,457. These conditions, along with other matters as set forth in Note 1(M), indicate the existence of a material uncertainty which may cast significant doubt about the Consolidated Entity's ability to continue as a going concern.

We have obtained all of the information and explanations required from the Society.

Edwards Marshall
Edwards Marshall
Chartered Accountants

Noel Clifford
(Partner)

Adelaide
South Australia

Dated 22 October 2009

Acknowledgements

Foundations and Grants

Australian Executor Trustees
Bank SA & Staff Charitable Fund
Cavendish Superannuation
Fay Fuller Foundation
Perpetual Trustee Company Ltd
SA Government Dept Recreation
and Sport

Donations

Adelaide City Council
AME Recruitment Pty Ltd
Patricia Augustus
Beta Sigma Phi – xi Beta Chapter
Bowls Past Presidents Assoc
City of Prospect
Communities Caring for Charities
with NieCy & Co
Paul Dewberry
Ronald Edwards
John Freeman
Gladstone Community Service
Golden Grove Baptist Church
Phil Knowles
Lions Club of Gilles Plains
Lioness Club of Elizabeth
Ronald Martin
Pembroke Middle School
Power Health Solutions
Southern Varietals Inc
Super SA Social Club

Community Supporters and Fundraisers

Adelaide Christmas Pageant
Adelaide Entertainment Centre
Ansett Down To Earth Club
Aquaflow
ARTC
Atlantis Masters Swimming Club
Australian Central Credit Union
Australian Nut Processors
Bayer HealthCare
Bendigo Bank Unley Branch
Body 1
Borders

Brock Harcourt's-Collinswood
Channel 9
Charlesworth Nuts
Chateau Wineracks
City Folks Care Quilters
City of Unley
Dellow Marketing
EFM Health Clubs
ETSA Utilities
ETSA Utilities Employee
Foundation
Grace Korreng – age 11
Haigh's Chocolates
Hamiltons
Hudson Coffee
Hyde Park Rotary Club
Jacobs Creek
Jarvis Marketing
Keith Vickery
Kidman Park Rotary Club
Klemich Real Estate
Mix 102.3
Multivision
Murray Virgin – Murray Treks
Naracoorte Auxiliary
Nippy's Juices
North Point Toyota
Norwood Screen Printers
Nicholas Pike
Sanofi Aventis
Scooter World
Smart Health
Solitaire – Audi Automotive
Spice Kitchen
SuperJuke SA
Therry Dramatic Society
Transport Workers Union
Venture Holidays

Bequests Made

Gail Susan Tink (dec)
George Robert Rhodes (dec)
Leonard Jack Balchin (dec)
Maxine Lois Reece (dec)
Ernest Rutt (dec)
Thomas Ian McKnight (dec)
Patricia Mary Weston (dec)

City to Bay Supporters

Adelaide Direct Stationers
Foodland – Sefton Park
Fruit & Veg Direct
Nippy's Juices
Tip Top Bakeries

Services Support

Bayer HealthCare
Biogen Idec
Merck Serono
Sanofi Aventis

Government Funders

The Australian Government
through the:
Department of Human Services; and
Department of Education,
Employment and Workplace Relations.
The South Australian Government
through the:
Department for Families
and Communities; and
Office for Recreation & Sport.



'I use many of the services provided by the Society. Without them I don't know where I would be.'

Josie

Locations

Head Office /Modbury

110 Reservoir Road
Modbury SA 5092

P (08) 8396 0044
F (08) 8396 0184

Brighton

7a Sturt Road
Brighton SA 5048

P (08) 8377 0911
F (08) 8377 0711

Darwin NT

Nightcliff Community Centre
2/18 Bauhina Street
Nightcliff NT 0810

P (08) 8948 5300
F (08) 8948 5344

Eastern Metro Office

Opening Soon

Elizabeth

Shop 6, 183 Philip Highway
Elizabeth South SA 5112

P (08) 8256 3700
F (08) 8255 5796

Greenacres

Cnr. Rellum and Fosters Road
Greenacres SA 5086
Opening March 2010

Klemzig

274 North East Road
Klemzig SA 5087

P (08) 8360 0800
F (08) 8360 0899
Open until March 2010

Woodville

63 Woodville Road
Woodville SA 5011

P (08) 8345 8700
F (08) 8268 4224